Neighbourhood and Community Policy

1. Required Outcomes
	1. Neighbourhood Management – We have daily, weekly and monthly maintenance activities in and around our property. We endeavour to involve our residents in these activities to encourage re-engagement into the local community. We work with other local community groups (Conisbrough Community Association) and public sector organisations (police) in order to keep up to date and involved in local activities.
	2. Local Area Co-operation – We will undertake monthly meetings with the Police and the Local Tenants Association to discuss any possible issues.
	3. Anti-Social Behaviours – The Police and the chair of the Local Tenants Association have a telephone number to call 24 hours per day seven days per week if there are any problems regarding our tenants.

2 Specific Expectations

2.1 Neighbourhood management – When tenants move in to the property they are given a policy about rules outlining their behaviour expectations.

2.2 Local Are Co-operation –

(a) & (b) At different times tenants have been involved in cleaning up at the local pond and also cleaned the grounds around the local church and the Conisbrough Castle area.

2.3 Anti-Social Behaviour

Our policy rules state all our requirements of which we as a charity expect. In our policy it outlines expectations of good manners with our neighbours, including a zero tolerance regarding swearing and abusive behaviour towards our neighbours.

Local residents are invited to meetings between ourselves, the local councillor (Nigel Ball) and the local police. Our telephone numbers are given out to many of the local residents and other community organisations. We have external cameras all around our building in order to manage and anti-social behaviour. This enables our organisation to deal with any issues swiftly and we monitor all activity on a 24 hours 7 days per week basis.